



FAILED IMPLANT RETURN FORM

Clinic Name		Doctor Name	Dr
Clinic Address			
Patient Name		Patient DOB	
Product Name		Product Ref Code/ Lot No	
Fixture Installation Date		Failure Found Date	
Description			
Label	Attach one of the fixture label stickers here		
Failed Implant	Attach the failed implant here in a sealed transparent bag. Do not clean the failed implant. Send it as is for our internal reference to improve the product.		

*FAILED IMPLANT RETURN - POLICY

Exchange is eligible for failed implant return that has been inserted into a patient for 1 month or more.

*FAILED IMPLANT RETURN - PROCEDURE

- 1. Complete this form and attach the sealed fixture to it.
- 2. Send this form and fixture to A2 Dental Group (address above) at your own shipping expense.
- 3. Credit note will be issued to the clinic after we assess the returned implant as acceptable. If unacceptable, then we will notify the clinic by email.
- 4. Return shipping of return products are at clinic's own expense.